



PRE-BOARDING

PREPARING FOR A CAREER WITH:
GOJET AIRLINES
FLIGHT ATTENDANT

THIS PACKET IS FOR INFORMATIONAL PURPOSES ONLY AND CAN CHANGE AT ANY TIME. THIS PACKET IS INTENDED TO AID IN YOUR DECISION TO BECOME A MEMBER OF OUR GOJET AIRLINES TEAM. IT OUTLINES SOME OF OUR EXPECTATIONS AND GUIDELINES. THOSE EXTENDED A CONTINGENT TRAINING OFFER WILL RECEIVE OFFICIAL DOCUMENTATION AND A FULL INTRODUCTION PACKET FROM THE COMPANY.

About Us

GoJet Airlines was formed in 2004 and launched commercial service in 2005. GoJet Airlines was selected in 2019 to operate the revolutionary Bombardier CRJ-550 aircraft.

Our Mission:

Safety is the cornerstone of our mission and the foundation of our purpose. We strive to connect our communities and cities with the utmost regard for safety and to deliver a unique customer experience.

Quality in everything we do drives us to be the absolute best we can be. When all our teams work together, extraordinary outcomes are possible.

Diversity is what lends us our strength and what propels us forward. We believe in a diverse and inclusive employee group that emphasizes respect and compassion.

Efficiency to get our customers to where they need to be and to do it with enthusiasm and care is always our goal.

Our Family:

Our team is our family. We grow, work, and laugh together in our shared purpose of being the safest and best airline in the regional aviation industry. We believe in the power of our community and when one of us succeed, we all succeed. It is our people that are growing GoJet into an innovative and premium airline. We could not be prouder of our employee group and our management teams, and we look forward to what the future brings for this family.

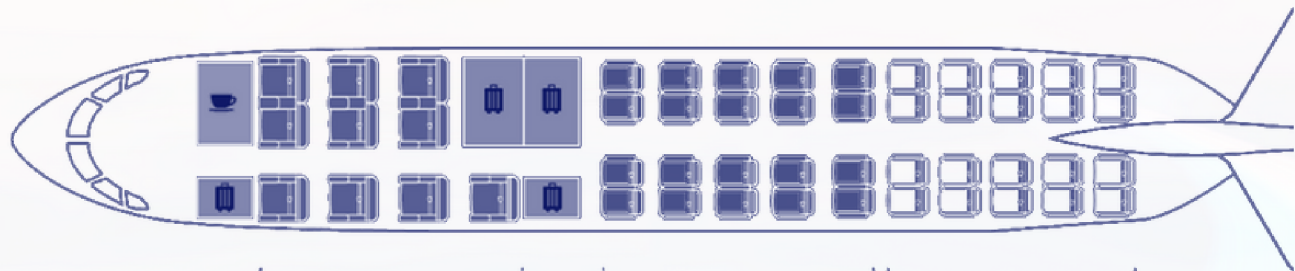
Our Fleet

GoJet Airlines operates on behalf of United Express. Our fleet consists of the Bombardier CRJ-550; a 50-seat passenger aircraft.



The aircraft has three classes:

- **United First**
- **United Economy Plus**
- **United Economy**



10
United First[®]
class seats

20
United Economy
Plus[®] seats

20
United Economy[®]
seats

Minimum Requirements

- At least 21 years of age
- Height between 4'11" and 6'0"
- Possess a high school diploma or a GED equivalent
- Hold a valid, unexpired U.S. Passport, or a Foreign Passport with applicable VISAs, or capable of obtaining one
- Authorized for unrestricted travel to/from all countries served by United Airlines, including Canada • Legally eligible to work in the U.S.
- Proficient in reading, writing, and speaking English fluently • Skilled in managing difficult situations, effective problem-solving, and handling complaints
- Strong communication skills, interpersonal abilities, and a welcoming attitude towards all customers
- Maintain a professional appearance, free from visible tattoos, facial or multiple upper-ear piercings, and without extreme hair colors or styles
- Able to navigate comfortably down the aircraft aisle facing forward, quickly move through the over-wing exit, and occupy the Flight Attendant jump seat without the need for seatbelt extension modifications
- Willing to work in various climates and locations across the country, and adaptable to variable shift patterns
- If selected, ready to participate in 6 weeks of training at our Headquarters in Saint Louis, MO



Flight Attendant Q & A

Question: What is the best part about being a GoJet Airlines/United Express Flight Attendant?

Answer: As a flight attendant for GoJet Airlines/United Express you have the honor to represent the company and yourself as a spirited representative. You will deliver a customer experience unlike any other in the sky aboard our CRJ-550 and be a part of an elite team of aviators. You will get to explore our multiple destinations on your over-nights and spread your wings even further when you use your flight benefits. As the face of the airline, you get to leave a lasting impression with your guests.

Question: What is the most challenging part of being a flight attendant?

Answer: As a flight attendant you take being flexible to a whole new level. The flight attendant position is more than a job, it is an entire lifestyle. You will be gone on average 100 nights a year and will live out of your suitcase. You will encounter irregular operations, delays, rerouting and multiple schedule changes (especially while on reserve). As an example, you could sit airport reserve for an entire shift without being assigned and with five minutes left you are scheduled a three-day trip. You will also play a pivotal role in the safety of your 50 passengers on every leg, every day all with an amazing and positive attitude.

Question: Will I be paid in training?

Answer: Yes, you will receive \$19.58 PER FLIGHT HOUR at the 75-hour monthly guarantee while in training (minus applicable taxes and deductions). This will be prorated depending on your class start date. EWR, IAD, and ORD trainees will also receive \$24.00 a day per-diem to offset some of your cost for food and expenses. GoJet Airlines does not provide any meals. St. Louis based trainees are not eligible for per diem. GoJet Airlines does not provide pre-paid meal/credit cards. Paychecks are distributed on the 16th and the last day of the month via direct deposit.

Question: Will GoJet Airlines provide travel to training?

Answer: GoJet Airlines will provide positive space air travel for EWR, IAD, and ORD based flight attendant trainees from their base airport only. St. Louis based trainees are not eligible for travel for training. You are allowed two checked bags at 70lbs each, one carry-on item, and one personal item.

Question: Will GoJet Airlines provide my travel back home if I decide to leave training on my own accord or if I am terminated?

Answer: GoJet Airlines will provide a return flight to your domicile, and you will be listed as a standby passenger. Any checked luggage will be at your own expense. GoJet Airlines will not be responsible for any other expenses such as hotel accommodations.

Question: What grade do I need to maintain to pass initial ground school training?

Answer: Flight attendant trainees must get an 80% on each exam. You can retake two exams. You are unable to retake the same exam twice. There is no retake on the final exam.

Question: What is the length of Initial Flight Attendant Training?

Answer: Initial ground school is five to six weeks in length and takes place at our training center in STL. There are also 5 Legs of Familiarization Flights and a minimum of 5 hours of Initial Operating Experience that take place after ground school graduation on an actual revenue aircraft.

Question: Do I have to go through Initial Ground School Training every year?

Answer: No, Initial Ground School Training only happens once. You will have to complete Recurrent Ground School Training annually and is typically 2-3 days in length.

Question: What is the pay for the flight attendant position after training is completed?

Answer: The flight attendant pay starts at \$19.58 per flight hour, 75 flight hours guaranteed plus \$2.00 per-diem for each hour away from your base. The pay increases to \$22.07 per flight hour after your first year.

Question: What are the hotel accommodations while in training?

Answer: GoJet Airlines provides a single occupancy hotel room for flight attendant trainees. St. Louis based flight attendant trainees are not eligible for hotel accommodations.

Question: Is my hotel room equipped with a kitchen/kitchenette?

Answer: No, your hotel room has a small refrigerator and microwave.

Question: Can I charge things to my hotel room?

Answer: No, you must pay for services (room service, movies, etc.) when the service is initially placed. GoJet Airlines is not responsible for any incidentals/expenses you may incur.

Question: Can I add appliances to my hotel room?

Answer: No, due to regulations within the hotel you may not add any additional appliances to your hotel room. This includes, but is not limited to; air-fryers, electric hot plates, wok, rice cookers, toaster, crock pot, etc.

Question: Am I able bring my pet to training?

Answer: No, pets are not allowed.

Question: Am I able to go home/leave the hotel on non-training days?

Answer: Yes, you can do whatever you like on your off days. If you wish to travel in any aspect during training, it is your responsibility to get back to training on time.

Question: Am I able to miss/skip any classes while in training?

Answer: No, you must attend class every day that it is scheduled. If you have an issue that arises you must immediately notify your instructor/inflight through their chosen means of communication. Must be on time for class and after breaks.

Question: Is there a size limitation for the flight attendant position/ uniforms?

Answer: Yes, flight attendant candidates must have the ability to walk and fit comfortably down the aircraft aisle while facing forward, fit quickly through the over-wing exit, and sit in the flight attendant jump-seat without modification or a seatbelt extension. Weight must be of such proportion to height that a neat appearance is maintained, and the physical ability to perform all job functions is not hindered. Standard uniform sizes: Women 0-22, Men 26"-44" waist. No custom-made uniforms are permitted.

Question: Can GoJet flight attendants/trainees have facial piercings?

Answer: Nose piercings are allowed. You can have a single stud piercing in your nostril that is 2mm or smaller. No other facial piercings are allowed.



Question: Can GoJet flight attendants/trainees have tattoos?

Answer: Yes, you are allowed to have visible tattoos on your arms, wrists, legs, and feet. You may have one adjacent area of tattoos, no larger than your ID badge (2X3), visible on each arm/wrist and leg/foot. If visible portions of your tattoos are part of a larger piece (like a sleeve), please make sure the rest of the tattoos are covered by your uniform garment by long sleeves or pants. Visible tattoos are not allowed on your face, neck, hands, fingers, or chest. You may not use makeup or coverings of any kind to cover tattoos. This applies while in training and as an on-line flight attendant.

Question: Can GoJet flight attendants/trainees have long and/or colorful nails?

Answer: Nails must be the same color, length, and shape on every finger, with no chips. Neon colors are not allowed. Embellishments and designs are allowed but keep them simple and classic, no words or decals. Nail length cannot exceed ¼ inch. The final determination with respect to appropriateness rest with the Inflight Management Team.

Question: Can a GoJet flight attendant/trainees have long hair?

Answer: If hair length is below the shoulder, it must be completely pulled up (bun, ponytail, etc.). If hair length is above shoulder or shorter you can wear it either up or down. Braids, cornrows, and locs are acceptable but must be kept professional. Bangs are allowed, but your eyes need to be fully visible. Natural shades and only one color of hair is acceptable. Fashion extremes or intense hair colors are not allowed. Your hairstyle must not interfere with proper operation of safety equipment. The final determination will, with respect to appropriateness rest with the Inflight Management Team.

Question: Is there a “uniform” for training?

Answer: Yes, you will be provided with the “GoJet Airlines Flight Attendant Training Attire” document that will explain the training uniform in detail.



Training Information

Training is held Monday through Friday, 8am – 5pm, unless changed by your instructor, and is approximately five to six (5-6) weeks in length. Training is held at our headquarters located in Bridgeton, MO.

Some candidates will have been fingerprinted before arriving in St. Louis. Even if you were fingerprinted before arriving in St. Louis it is required that you still bring the items listed below.

First day of training: please expect to be fingerprinted (FBI background check). You must bring your identification cards with you. **These are all mandatory items, and you must have them with you.** It is important that all names match on the following:

- Driver's License or State ID
- Social Security Card
- Passport (or receipt showing that you have applied for expedited processing of your Passport) **You must have a physical passport or a receipt for purchase of a passport. This is a mandatory item. Please keep in mind that it is currently taking 7-9 weeks for an expedited passport. As a first-time passport holder, you must have the passport expedited for this process. Visit <https://faq.usps.com/s/article/U-S-Passports-The-Basics> for additional information. **
- Permanent Resident Card (if applicable)

Inflight Institute Entrance Exam

All Flight Attendant Trainees are required to take a free online course through the Inflight Institute prior to attending in-person training. **Flight Attendant Trainees must score an 80% or higher on this exam, and it may only be taken once. Scoring less than 80% will result in your offer being rescinded.** Once you have completed the online program, you will not have access to it, so we suggest printing airport codes and terminology. This information will be needed for your first in person exams.

GoJet Airlines has partnered with the **Inflight Institute** to provide you with the entrance program. We believe students who are dedicated, motivated, and pre educated for the demanding requirements of flight attendant training will be more successful. This translates into producing the best and safest flight attendants in the industry and ultimately provides an award-winning guest experience to our passengers.

Department of Transportation (DOT)

DOT Drug test; 5 panel drug screen for THC, Opioids, PCP, Cocaine, and Amphetamines.

You will be scheduled for testing prior to In-Person training and will receive information via email.

Drug Testing Information

As a flight attendant you must be drug tested before attending training in St. Louis, MO, and you will be randomly tested throughout your employment with the company.

You will be contacted by email from the Drug and Alcohol Department with testing information. Please make sure to check your email (spam/junk folders) for this correspondence.

We highly suggest that this be completed as soon as possible. Failure to comply with drug testing could result in the revocation of your contingent training offer.

Probationary Employee

As a trainee and for your first 270 days** as a flight attendant you are considered a probationary employee.

If you leave the program or are released from the program:

- GoJet Airlines will provide a return flight to your domicile (home base).
- You will be listed on the flight as a standby passenger.
- Any checked luggage will be at your own expense.
- GoJet Airlines will not be responsible for any other expenses such as hotel accommodations.

** - The company may extend the probationary period for an additional 95 days for performance or disciplinary issues (a total period of 365 days).

EMPLOYEES OF GOJET AIRLINES ARE CONSIDERED PROBATIONARY DURING TRAINING AND THEIR FIRST YEAR OF EMPLOYMENT AND ARE ACCORDINGLY SUBJECT TO DISCIPLINARY ACTION UP TO AND INCLUDING TERMINATION AT THE DISCRETION OF DEPARTMENTAL MANAGEMENT.



As you Embark on this Career

Now that you have some information about us, we hope you want to be a part of our team. Please fill out an application on our website for the base that you live nearby. Please remember our minimum requirements previously listed and be sure to completely fill out the application and attach an updated resume. You will be contacted by one of our recruiters after your application has been reviewed.

We want you to understand training could get bumpy and there might even be some turbulence but with patience and perseverance you will have smooth skies ahead of you. We have an intensive training program but remember it is what you make of it. Everything that we teach you and that you encounter during training will prepare you for your flight attendant career.

Thank you for considering us in your flight attendant journey.

“At this time, please prepare for departure.”

Flight Attendant Recruiters/Talent Acquisition Inflight,
Brent, Kelly & Marquis

